



WHAT IS A SERVICE AND SUPPLY POLICY?

A policy is a set of principles that the Organization intends to adopt and guarantee in its commercial transactions with customers, thus allowing the Organization to streamline its processes in order to guarantee service levels and providing its customers with additional information to its decision-making process.

In this sense, our service and supply policy is composed by 2 major building blocks, each with different characteristics of specialty:

Building Block	Description	Validity			
Custom Products	At Curtumes Pião, all items that are not present in the current collection (and up to three previous collections) are considered as Custom Products, being covered by the Custom Products Supply Policy	Not Applicable			
Standard Products	At Curtumes Pião we classify as Standard Products, all articles that are being marketed under the current, and previous three, collection; Such articles are covered by the Standard Products Supply Policy	Current Collection	Current Collection -1	Current Collection -2	Current Collection -3



OUR SERVICE AND SUPPLY POLICY

Custom Productts

Type	Delivery Time	Finishing Color	Crust Color	Thickness range	Type of Hyde	Min. Quantity (Fts ²)	Transportation Costs	Payment Conditions
Transfers	TBD with the order	TBD with the order	TBD with the order	1.0-2.0 mm	Bovine	TBD with the order	TBD with the order	TBD with the order
Transfers	TBD with the order	TBD with the order	TBD with the order	0.8-1.0 mm	Goats	TBD with the order	TBD with the order	TBD with the order
Printings	TBD with the order	TBD with the order	TBD with the order	1.2-1.4 mm	Bovine	TBD with the order	TBD with the order	TBD with the order
Glaze	TBD with the order	TBD with the order	TBD with the order	1.0-1.6 mm	Bovine	TBD with the order	TBD with the order	TBD with the order
Brushoff	TBD with the order	TBD with the order	TBD with the order	1.2-2.0 mm	Bovine	TBD with the order	TBD with the order	TBD with the order
Waterproff	TBD with the order	TBD with the order	TBD with the order	1.4-2.0 mm	Bovine	TBD with the order	TBD with the order	TBD with the order
Nubuk	TBD with the order	TBD with the order	TBD with the order	1.2-2.0 mm	Bovine	TBD with the order	TBD with the order	TBD with the order
Napas	TBD with the order	TBD with the order	TBD with the order	1.0-1.6 mm	Bovine	TBD with the order	TBD with the order	TBD with the order
Natur Batido	TBD with the order	TBD with the order	TBD with the order	1.2-1.8 mm	Bovine	TBD with the order	TBD with the order	TBD with the order
Others	TBD with the order	TBD with the order	TBD with the order	TBD with the order	Bovine	TBD with the order	TBD with the order	TBD with the order

TBD with the order – Condition to be defined upon order with the client

Due to the specificities and particularities of custom products, please contact the commercial department for further information and details via email at: geral@curtumespiao.pt

SERVICE AND SUPPLY POLICY



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Find us:



OUR SERVICE AND SUPPLY POLICY

Standard Products

Type	Delivery Time	Finishing Color	Crust Color	Thickness range	Type of Hyde	Min. Quantity (Fts ²)	Validity:		Transportation Costs	Payment Conditions
							FW 21/22	SS 21		
Transfers	8 days	-	-	1.0-2.0 mm	Bovine	100			TBD with the order	TBD with the order
Transfers	8 days	-	-	0.8-1.0 mm	Goats	100			TBD with the order	TBD with the order
Printings	15 days	-	White	1.2-1.4 mm	Bovine	500			TBD with the order	TBD with the order
Glaze	5 days	Black	Black	1.0-1.6 mm	Bovine	100			TBD with the order	TBD with the order
Glaze	8 days	-	White	1.0-1.6 mm	Goats	100			TBD with the order	TBD with the order
Glaze	8 days	Red	Red	1.0-1.6 mm	Bovine	100			TBD with the order	TBD with the order
Brushoff	A definir	-	Black	1.2-2.0 mm	Bovine	100			TBD with the order	TBD with the order
Brushoff	A definir	-	Beige	1.2-2.0 mm	Bovine	100			TBD with the order	TBD with the order
Waterproff	A definir	-	NA	1.4-2.0 mm	Bovine	500			TBD with the order	TBD with the order
Nubuk	A definir	-	NA	1.2-2.0 mm	Bovine	100			TBD with the order	TBD with the order
Napas	A definir	-	NA	1.0-1.6 mm	Bovine	100			TBD with the order	TBD with the order
Natur Batido	A definir	-	NA	1.2-1.8 mm	Bovine	100			TBD with the order	TBD with the order

1- Delivery time is provided in working days, suggesting an average time calculated based on experience, deadlines and overall lead times

NA – Not Applicable

Note: The mark “ - ” States that the options of choice are those illustrated in the current collections for the policy of supplying Standard Products